New exams officer feedback February/March 2025

Did the job description you receive/read prior to your appointment match the reality of the role? (190 responses)

Yes – 65%

No – 35%

Would you agree that you received an adequate induction to your role upon your appointment? (190 responses)

Yes – 42%

No – 58%

Is there a nominated member of staff who can support you during busy periods (e.g. exam time, results day etc.) and fulfil the exams officer role if you were absent? (192 responses)

Yes – 71%

No – 29%

Have you received cyber security training on: (i) the importance of creating strong unique passwords; (ii) keeping all account details secret and; (iii) awareness of all types of social engineering/phishing attempts? (192 responses)

Yes – 76%

No – 24%

Do you have adequate time to keep up to date with stakeholder updates/information (e.g. DfE, Ofqual, JCQ, awarding bodies, The Exams Office, NAEO etc.)? (192 responses)

Yes – 57%

No – 43%

Would you agree that you receive effective line management support and supervision from a senior leader/line manager to ensure that the integrity and security of examinations and assessments is maintained throughout an examination series? (192 responses)

Yes – 71%

No – 29%

Would you agree that you have sufficient time to perform your role, which includes understanding relevant awarding body and JCQ documentation? (189 responses)

Yes – 55%

No – 45%